

IMPORTANT NOTICE: THIS DOCUMENT IS ONLY A CONFIRMATION OF YOUR PURCHASE, IT DOES NOT INCLUDE THE TICKETS YOU NEED TO ATTEND THE BULLFIGHT. WE WILL DELIVER THE ORIGINAL TICKETS TO THE HOTEL RECEPTION DESK

PURCHASE REFERENCE NUMBER: 11

PERSONAL DATA

Name: Douglas
Last names: Armstrong
Cellphone number: 8013498088
Email: hockeynut9999@me.com

PURCHASE DATA

Date of the bullfight: May 16, 2016
Bull Ring: Las Ventas (Madrid)
Bulls: Se anunciaran proximamente
Bullfighters: Se anunciaran proximamente

Selected Area: sombra
Category: 1 categoria
Price: 60.60 - 106.70 €

Number of Tickets: 2
Fila 1 - 2 seats - 117.4 €
Total amount: 117.4 €

TICKET DELIVERY

Date of purchase: Dec 18, 2015
Hotel name: AC Palacio Del Retiro
Address: Alfonso XII 14
City: Madrid, 28014

Day of arrival: May 12, 2016

We will deliver your tickets to your hotel. When you get to the hotel, please ask for an envelope under your name at the front desk.

Please email us (galicia@bullfightticketsmadrid.com) if the name you made the hotel reservation with is different from the name you reserved the tickets with, so that the concierge can find you on his or her reservation list.

If they have any problems finding the envelope, please ask them to call at 915319131 or email to email at galicia@bullfightticketsmadrid.com

HOW TO PROCEED IF THE BULLFIGHT IS CANCELLED DUE TO THE RAIN

SOMETIMES THE BULLFIGHT MUST BE CANCELLED DUE TO RAIN. PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY:

1-ACCORDING TO THE SPANISH LAW IF THE BULLFIGHT IS CANCELLED IN ADVANCE (UP TO A FEW

MINUTES BEFORE IT STARTS) **80% OF THE PRICE OF THE TICKET WILL BE REFUNDED.**

2-IF THE BULLFIGHT IS CANCELLED , IT WILL BE ANNOUNCED AT THE BULLRING FEW MINUTES BEFORE THE START TIME

2-IF ONCE IN PROGRESS THE BULLFIGHT IS SUSPENDED NO REFUND WILL BE GIVEN

3- IF THE BULLFIGHT IS CANCELLED UP TO A FEW MINUTES BEFORE IT STARTS AND **IF YOU ARE GOING TO STAY IN MADRID ON THE DAY AFTER THE SCHEDULED BULLFIGHT** , ORIGINAL TICKETS MUST BE PRESENTED AT OUR OFFICE ON THE DAY AFTER THE SCHEDULED BULLFIGHT : LOCALIDADES GALICIA, LOCATED IN CENTRAL MADRID: PLAZA DEL CARMEN 1 (NEAREST METRO STATIONS: GRAN VIA AND SOL), BETWEEN: **9:30 TO 13:00 HOURS**

4- IF THE BULLFIGHT IS CANCELLED UP TO A FEW MINUTES BEFORE IT STARTS AND IF **YOU ARE GOING TO LEAVE MADRID ON THE DAY THE SCHEDULED BULLFIGHT OR EARLY IN THE MORNING OF MONDAY**, ORIGINAL TICKETS MUST BE PRESENTED AT THE BOX OFFICE OF THE BULLRING AS SOON AS THE CANCELLATION IS ANNOUNCED AT THE BULLRING AT THE START TIME OF THE SHOW.

REMEMBER:

A-THE REFUND WILL BE : 80% OF THE PRICE OF THE TICKETS.

B-NO REFUND WILL BE GIVEN AFTER THIS DAYS AND TIMES IF YOU ARE NOT ABLE TO PICK UP THE REFUND THE DAY AFTER A CANCELLATION, YOU MUST DO SO AT THE BULLRING AT THE MOMENT THE CANCELLATION IS ANNOUNCED.

C-NO REFUND WILL BE GIVEN WITHOUT PRESENTING ORIGINAL TICKETS.